

Taking a screenshot

Sometimes our support team will ask you to perform a test and send us a screenshot. On a Windows computer, simply press the PrtScrn (Print Screen) button on your keyboard. Then, open your email client and start a new email. Simply click in the body of the email and press CTRL+V (or right click and select Paste). Your screenshot will be copied into your email.

When sending us a screenshot of a tests, please always ensure that the date & time the screenshot was taken is clearly visible in the image.

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